



**ALCOR INC.  
300 BREESPORT  
SAN ANTONIO, TEXAS 78216**

### **WARRANTY INFORMATION**

Alcor Inc. warrants all parts in all new Alcor Inc. products to be free from defects in material and workmanship under normal use and under the following conditions:

Alcor Inc.'s obligation under this warranty is limited to the repair or exchange of any defective part, if the part is returned and return shipping prepaid, within **FIVE YEARS** of the date of manufacture for grounded thermocouples and within **ONE YEAR** of the date of manufacture for ungrounded thermocouples.

Alcor Inc. is not responsible for any service charges, including removal and reinstallation costs, or any other consequential damages. This warranty is void as to any product damaged as a result of misuse, accident, negligence, unauthorized repairs or handling in transit. If the Alcor Inc. product's serial number or inspection date label has been altered, the warranty is void.

Questions concerning all Alcor Inc.'s products should be directed to Customer Support:

1-800-FLI-Safe 1 – (800) 354-7233 or email: [support@alcorinc.com](mailto:support@alcorinc.com)